

ACCESSIBLE TICKETS

Our goal is to ensure our customers' accessibility needs are met when booking through our ticketing provider Ticket Quarter. We aim to ensure every customer can enjoy events at our venues irrespective of health conditions or disability.

HOW TO BOOK TICKETS?

We have a dedicated team of customer assistants waiting to help you get the right ticket for your requirements. Everybody's requirements will be different and we want to ensure your enjoyment of the event. To book tickets please call our box office on **0344 335 0437** and one of the team will be able to assist further.

HOW CAN I REGISTER FOR THE ACCESS CARD SCHEME?

Our goal is to ensure our customers' accessibility needs are met when booking through our ticketing provider Ticket Quarter. We aim to ensure every customer can enjoy performances at our venues irrespective of health conditions or disability.

Our compassionate Customer Service team will be able to assign you the perfect seat to meet your access requirements subject to availability.

NIMBUS DISABILITY AND THE ACCESS CARD

The M&S Bank Arena has recently partnered with Nimbus Disability and The Access Card to ensure customers' needs are met at events. Nimbus is one of the country's leading providers of disability-related advice and support to professional organisations and is recognised as a leading authority on accessible ticketing in the UK.

To ensure the right tickets are sold to the right people, we will require all access bookers for events at ACC Liverpool to provide us with a Nimbus registration number to qualify for any accessible tickets or discounts available at the time of booking. Registering is free to M&S Bank Arena customers.

For more information please visit: <https://www.accesscard.org.uk/faqs/>

Register at <https://app.accesscard.online/apply/ticket-quarter/>

Registration for our customers is free of charge and covers events at ACC Liverpool including The M&S Bank Arena. Nimbus also offers the option to upgrade your membership to cover all participating venues.

*Subject to eligibility and terms and conditions